

CASA Project

Kent study visit

Monitoring, safety and self-management

Canterbury, Kent

10-12th December 2012



Study Visit Programme Overview

10th December: arrival and orientation evening

VENUE: Canterbury Cathedral Lodge (

Daytime	Delegates arrive in Kent. (10:30: Steering Committee only: Technical meeting).
19:30	Study Programme begins. CASA Study Visit Orientation evening and dinner. Keynote speakers: Mr Alex King, Deputy Leader, Kent County Council Dr Robert Stewart, Medical Director & Director of Clinical Commissioning, NHS Eastern and Coastal Kent Venue: Canterbury Cathedral Lodge

11th December: monitoring, safety & self-management in health & social care locations in Kent

08:45	Board coach
09:30-11:00	Assistive technology in a care home environment Venue: Hawkinge House, Hawkinge, Kent
11.45-1.30	Better care, closer to home. Venue: Estuary View Practice, Whitstable, Kent.
	Lunch at Estuary view then coach transfer to East Kent Hospitals NHS Trust
14:15	Monitoring, safety & self-management Venue: William Harvey Hospital, East Kent Hospitals NHS Trust, Ashford.
17:00	Leave by coach for Canterbury. Free time before dinner.
19:30	Casa study group dinner in Canterbury. Guests: Mr Graham Gibbens, Cabinet Member, Kent County Council Mr Andrew Ireland, Director, Families and Social Care, Kent County Council

12th December: Workshop Day
Darwin College Conference Suite, University of Kent

08:30	Delegates travel to university. Refreshments on arrival
09:15	<p>Welcome & introduction to Kent's Advanced Assistive Technologies Programme</p> <p>Anne Tidmarsh, Director of Older People and People with Disability, Kent County Council</p> <p>Alison Davis; Associate Director Advanced Assistive Technology , NHS Eastern & Coastal Kent</p> <p>Robert Stewart; Medical Director & Director of Clinical Commissioning, NHS Eastern & Coastal Kent</p>
10:00	<p>Case study: Met Office weather app to help COPD patients live more independently</p> <p>Ally Hiscox, Lead Commissioner Cardio-vascular (TBC)</p>
10:15	<p>The Telehealth / Telecare journey in Kent: The Kent Telehealth Pilot .</p> <p>Hazel Price, Kent County Council</p>
10:30	Break
10:40	<p>Outcomes from Whole System Demonstrator and 3millionlives.</p> <p>National Perspective: Stephen Johnson, Deputy Director Long Term Conditions, Department of Health</p>
11:10	Local perspective: Hazel Price
11:25	3millionlives: Stephen Johnston
11:45	<p>Academic Health Science Networks: improving health outcomes by translating research into practice and developing and implementing integrated health care systems</p> <p>Dr David Parry, Chief Executive, South East Health Technologies Alliance</p>
12: 05	Break
12:15	Questions & Answers then Discussion
12:45	<p>Plenary & close of study visit</p> <p>Anne Tidmarsh & Alison Davis</p>
13:00	Networking Lunch
14:00	Airport and station transfers.

About the Study Visit Venues

William Harvey Hospital, Ashford

East Kent Hospitals University NHS Foundation Trust is one of the largest hospital trusts in England, with five hospitals serving a local population of around 759,000 people.

It also provides many health services from other NHS facilities across East Kent including child and adolescent mental health services, and renal services in Medway and Maidstone.

It has a national and international reputation for delivering high quality specialist care, particularly in cancer, kidney disease, stroke and vascular services.

As a teaching Trust it plays a vital role in the education and training of doctors, nurses and other healthcare professionals, working closely with local universities and Kings College University in London.

During your visit to the William Harvey Hospital, Ashford you will see how East Kent Hospitals have embraced technology to support its clinical pathways.

The use of Telemedicine in Acute Stroke Pathway

East Kent Hospitals University NHS Foundation Trust provides an award winning, comprehensive range of stroke services for prevention, hyper-acute treatment, rehabilitation and follow-up after discharge. The service sees approximately 1400 people with an acute stroke each year from the east Kent area.

It offers a rapid access clinic seven days a week for local residents who have suffered TIA (aka mini-stroke) or minor stroke. The use of technology is integral and critical to the success of this pathway.

Robotic Surgery

The da Vinci Surgical System is a robotic surgical system and is designed to facilitate complex surgery using a minimally invasive approach. The system is controlled by a surgeon from a console. It is commonly used for prostatectomies, and increasingly for cardiac valve repair and gynecologic surgical procedures.

East Kent Hospitals are using this system with great success in the Urology Department.

VitalPAC

VitalPAC is a unique clinical software system that enables nurses and doctors to record important clinical data at the bedside, analyse it instantly, and summon help when needed. VitalPAC makes sure that patients are properly monitored, as often as needed, whilst in hospital. It sends messages to senior colleagues if a patient deteriorates and tracks their response. Ultimately, VitalPAC helps clinical staff identify deteriorating patients earlier, enables faster interventions, reduces complications and helps prevent unnecessary deaths.

<p>Hawkinge House, Hawkinge</p>	<p>Graham Care is a Care Home operator in Surrey, Kent, Sussex with 500 places. Hawkinge House is a brand new development from Graham Care Ltd. The first phase of the development provides accommodation for 90 residents with significant care needs in studio and one bedroom suites which can be rented or bought outright.</p> <p>The development is divided into three social groups for physical frailty and various types of dementia/mental illness. Working age adults are catered for as well as older people. Full 24 hour nursing care is available for all residents, so that they can have a home for life within the scheme. Residents' spouses can also be accommodated, so that couples can stay together even when one develops the need for on-going care.</p> <p>One of the philosophy's at the heart of Graham Care is to provide relationship-centred care. At Hawkinge, as well as fostering and nurturing relationships between residents, their family and friends and the healthcare professionals who work in and visit the home, a community day centre will be used to nurture relationships between the residents and local villagers.</p> <p>Ernie Graham, proprietor, has invested in e-technology to improve care outcomes:</p> <ul style="list-style-type: none"> • Location-based technology • Electronic care plans/daily reports, accessible on-line • Bespoke Social Networking system • Bar coded medication with web-based records
<p>Estuary View Practice, Whitstable</p>	<p>The Whitstable Medical Practice is a large GP owned practice offering a wide range of services. It strives to bring as many clinics as possible into the community. By setting up these clinics we have provided NHS services to patients providing care closer to home with shorter waits at less cost to the NHS. Some of the services provided are:-</p> <ul style="list-style-type: none"> • Urgent care (including Minor Injury Unit), fracture clinic and X-ray facilities to diagnose and treat conditions. Links to the paramedic and ambulance services who have a base there. • The Minor Injury Unit (MIU's) provides treatment for less serious injuries than would typically be dealt with by a hospital Accident and Emergency (A&E). The MIU is run by highly trained Emergency Nurse Practitioners who will see, assess, diagnose, treat and discharge patients. They are supported by a team of Practice Nurses and Health Care Assistants. • Elective and day surgery • LTC management and support <p>The Whitstable Medical Practice has been involved in research since 1977. The research portfolio includes trials of telephone consultations for reviewing asthma, piloting the use of Met Office forecasting of exacerbations for people with chronic obstructive pulmonary disease, and observing the impact of computers and IT on the consultation, as well recruiting for trials of new drug treatment.</p>

A few of the people you will meet

Alex King MBE.



**Deputy Leader,
Kent County Council**

Alex King was elected to the County Council in May 1989. He is currently the Conservative Member for Tunbridge Wells Rural (which comprises the villages of Brenchley, Capel, Goudhurst, Horsmonden, Kilndown, Lamberhurst, Matfield and the town of Paddock Wood). He is a Bachelor of Arts, a Fellow of the Institute of Personnel and Development, the Institute of Management, the Institute of Directors and the Institute of Management Consultancy.

He has served as Chairman of Economic Development, Chairman of Audit, and Cabinet Member for Regeneration, and is currently Deputy Leader of Kent County Council. His responsibilities include representing Kent in its international relationships, particularly in Europe and the United States. He is also a Governor of Mascalls School, a Trustee of Cranbrook School, President of Young Enterprise in Kent and Medway, and a non-executive Director of Locate in Kent, the internationally respected inward investment agency.

In private life he is a Management Consultant specialising in Human Resources, General Management, and Organisation and Business Development issues with a significant overseas client base. He established the practice in 1987 following a career in industry during which he held board and senior management posts in Personnel and General Management.

Graham Gibbens



**Cabinet Member for Adult
Social Care and Public
Health, Kent county Council**

Graham Gibbens is the Cabinet Member for Adult Social Care and Public Health at Kent County Council. His roles and responsibilities are:

- Health transformation
- Kent Vulnerable Adults Board
- Learning disability services
- Mental health services
- Occupational therapy
- Older people services
- PCT and health transition/response to reforms
- Physical disability services
- Public Health
- Safeguarding over 19s
- Supporting People
- Telehealth and Telecare
- Transition of in house services to Community Foundation Trust
- Transition planning from under 19s

Dr Robert Stewart



**Medical Director / Director
of Clinical Commissioning,
NHS Eastern and Coastal
Kent**

Dr Stewart has been a GP for 25 years and works from a practice in Folkestone. He is NHS Eastern and Coastal Kent's Medical Director and Chair of the Clinical Executive Team. He embraces new technology which enables patients' records to be readily available and is passionate about patient choice.

Dr Stewart encourages all partners concerned with health eg Social Services and the voluntary sector, to work together to put the patient at the heart of decision-making and bring better, faster care closer to home

Anne Tidmarsh



Director of Older People and People with Disability, Kent County Council

Anne qualified as a Social Worker in the Netherlands. She moved to England in 1990 and started working for Kent County in a variety of settings including Acute Hospital Care, Community Teams for Older People, and Learning and Physical Disability. In 2009 Anne was appointed as Temporary Associate Director Strategic Integrated Commissioning, a joint appointment between NHS Eastern Coastal Kent and Kent Adult Social Services.

She has been the lead for her area on innovation and integrated working with partner agencies on projects such as Intermediate Care, Dementia Care and Teletechnology. She was also the senior responsible officer for the Whole System Demonstrator Programme in Kent, the recent randomised control trial on the use of Teletechnology.

Alison Davis



Alison has a wealth of experience in leading large scale service change and of leading a CCG. This combined with a clinical and a commissioning background enables the AAT unit to be responsive to local needs and creates a depth of understanding of their aspirations

Associate Director
Advanced Assistive
Technology , NHS Eastern
& Coastal Kent

Stephen Johnson



Deputy Director
Long Term Conditions,
Department of Health,

Stephen has held a number of policy roles in the Department of Health including system reform, establishing PCTs, commissioning, workforce planning, NHS pay reform and since the summer of 2008 head of Long Term Conditions.

Prior to joining the Department, Stephen worked in the NHS in both provider and commissioner roles. This includes experience in primary care, general surgery, orthopaedic surgery, A&E, theatres, learning disabilities, performance management and joint working with local authorities